



PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: **Baggenstoss et al.** )  
 )  
Serial No.: **10/733,137** )  
 )  
Filing Date: **December 11, 2003** )  
 )  
Title: **Managing the Selection of** )  
 **Performance Interventions in a** )  
 **Contact Center** )  
 )  
Art Unit: **2614**  
Examiner: **Al Aubaidi, Rasha S**  
Confirmation No.: **8268**  
Docket No.: **07117.105017**

**PETITION FOR EXTENSION OF TIME UNDER 37 C.F.R. § 1.136**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Petitioner respectfully requests a one-month extension of time within which to file a response to the Official Action dated January 11, 2007, to expire May 11, 2007. Form PTO-2038 is enclosed, authorizing the charge of \$60 to cover the one-month extension of time fee. [Applicant claims small entity status. See 37 CFR 1.27.]

The Commissioner is authorized to charge any additional fees, or to credit any overpayment, to Deposit Account No. 11-0980. A duplicate of this sheet is attached.

Respectfully submitted,

Michael L. Wach  
Reg. No. 54,517

King & Spalding LLP  
34<sup>th</sup> Floor, 1180 Peachtree Street, N.E.  
Atlanta, Georgia 30309-3521  
404.572.4600

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60.00 OP

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on May 11, 2007.